

Your Medical Card and Online Portal

Blue Cross and Blue Shield of Minnesota

P.O. Box 64560
St. Paul, MN 55164-0560
(651) 662-8000 / (800) 382-2000



Thank you for renewing your membership with Blue Cross and Blue Shield of Minnesota. We look forward to serving your health care needs in the coming year and are providing you with some information about your member ID card, a new online portal, and other member benefits.

Your ID Card

You will be receiving a new member ID card soon (see generic sample below). Your card will have a new group number and a new ID number on the front side and a new toll free customer service number on the back side. You should start using this card when your coverage is effective on the first of the month. Remember to show this new card when you visit your doctor or other health care provider to make sure your claims are processed correctly.

It will be important that you keep your current card so you can use the information on that card to locate past coverage and claims information. *(Hint – an easy way to tell them apart is to write “new” on your new card and “old” on your old one)*



Sample ID card (not your actual card)

New Online Member Portal

You will receive a postcard soon that introduces our new secure Blue Cross member website, bluecrossmnonline.com. Here you can securely access your new benefits, information about future claims, information about your health savings, and wellness programs. The postcard will explain how to register on bluecrossmnonline.com.

For security reasons, you will need to register on the new portal, even if you have already registered online with us. It's easy and should only take a few moments. Also, when you visit, don't forget to update your web browser bookmark to include the new URL bluecrossmnonline.com.

bluecrossmn.com

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